

FIGURE 1

20

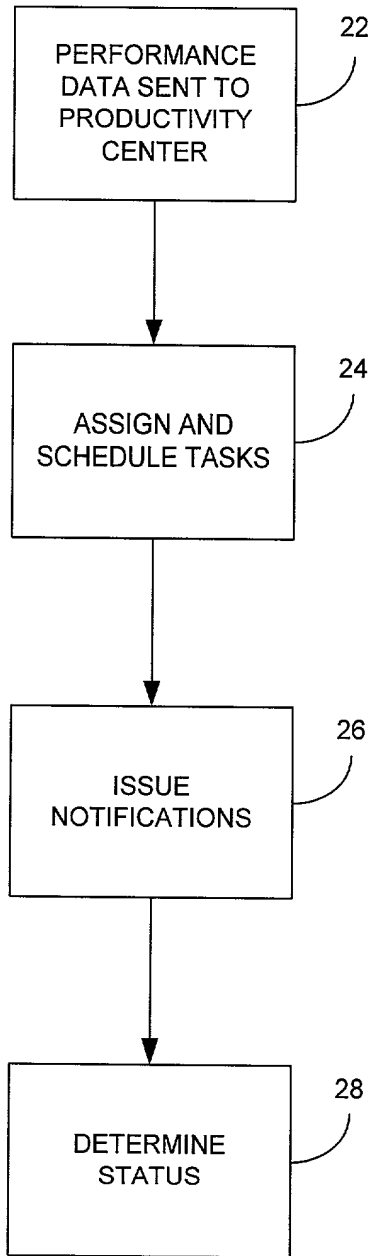


FIGURE 2

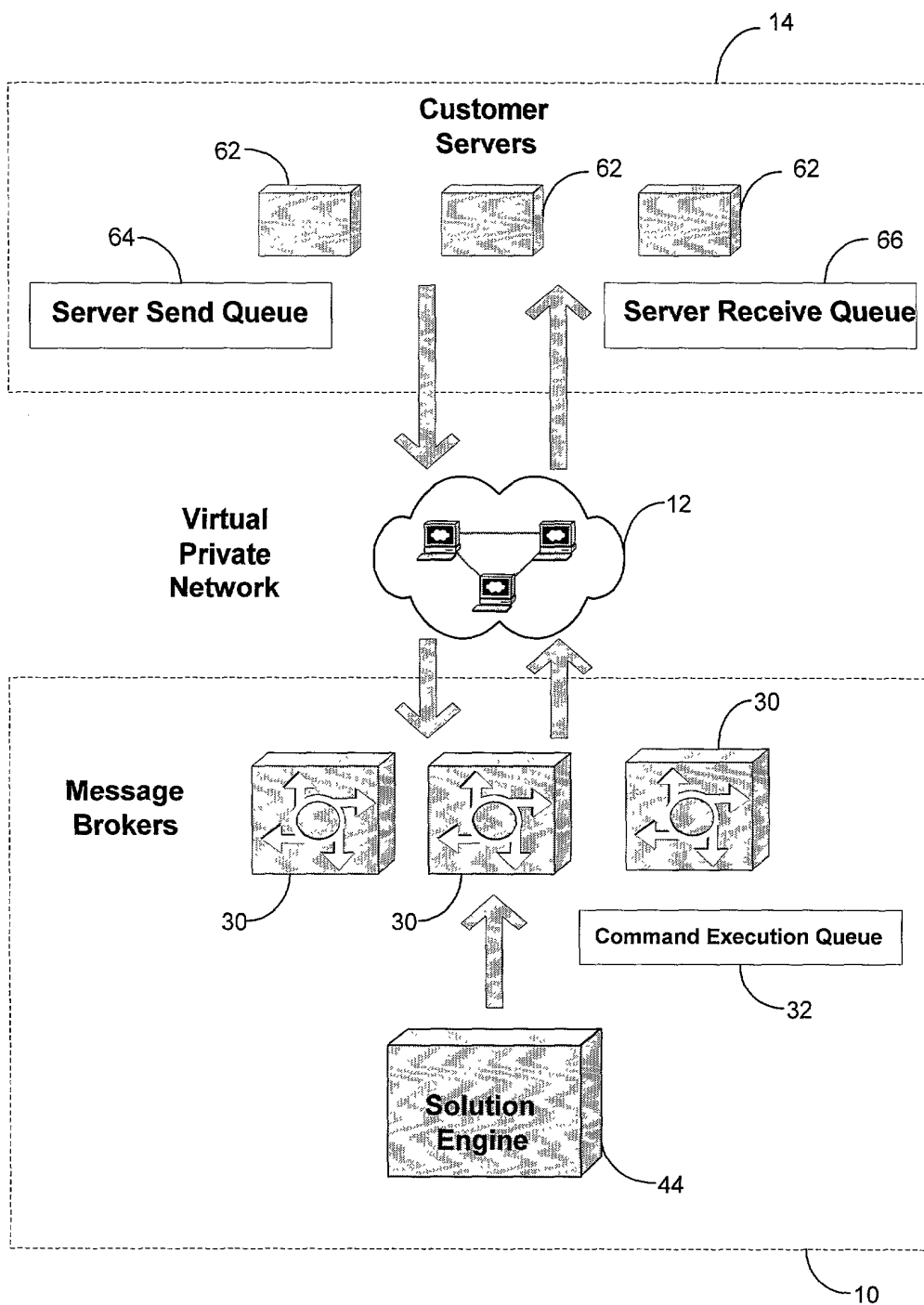


FIGURE 3

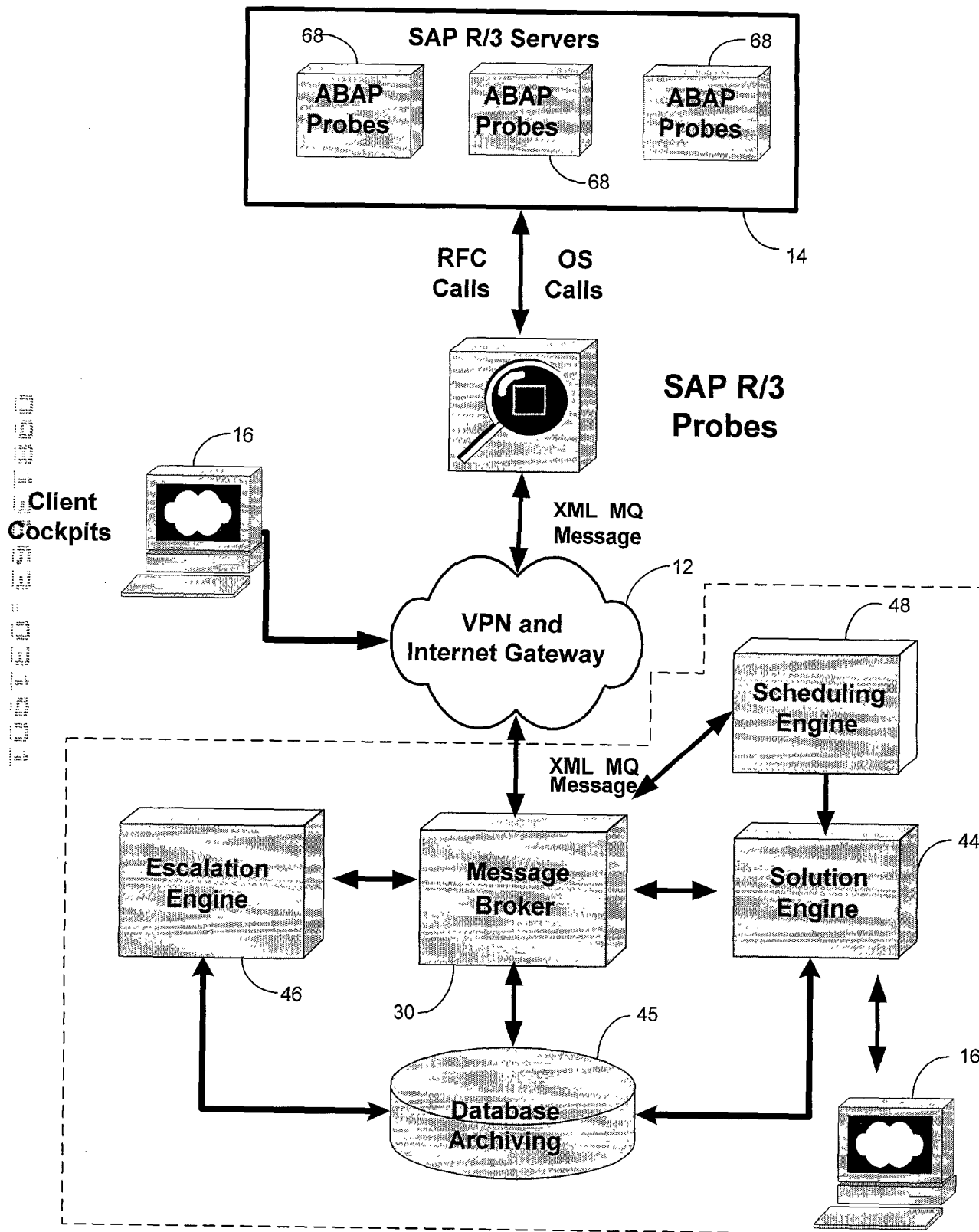


FIGURE 4

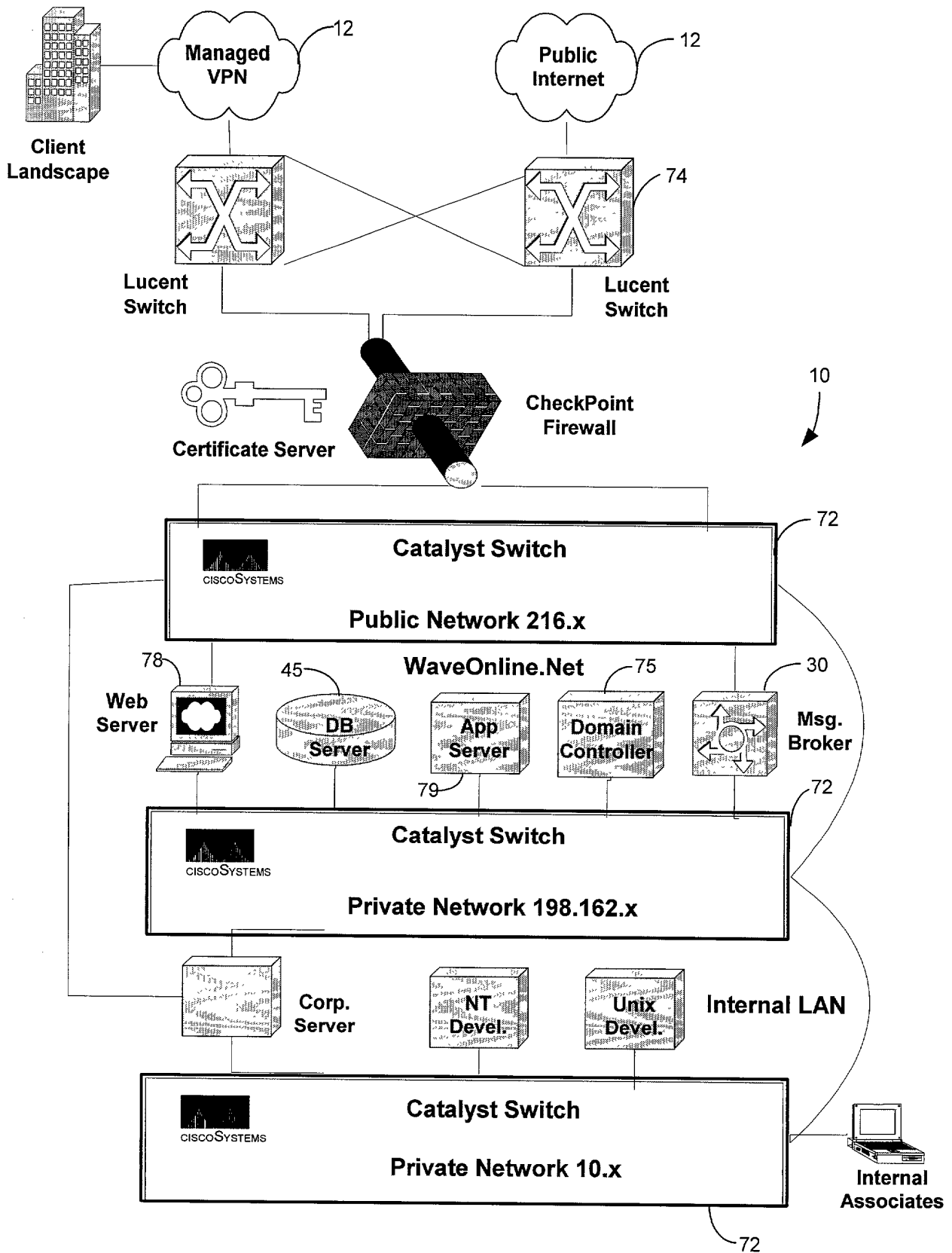


FIGURE 5

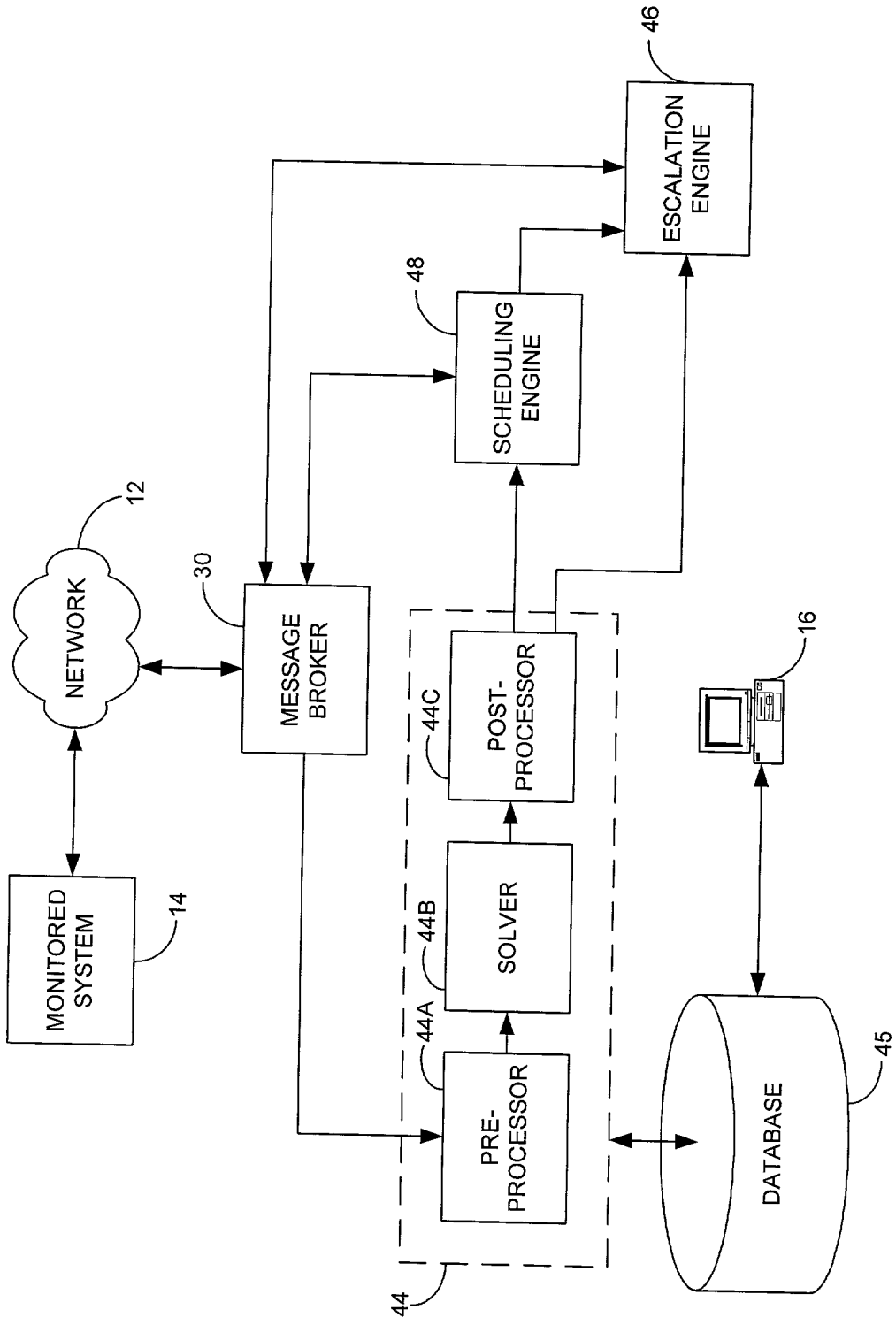


FIGURE 6

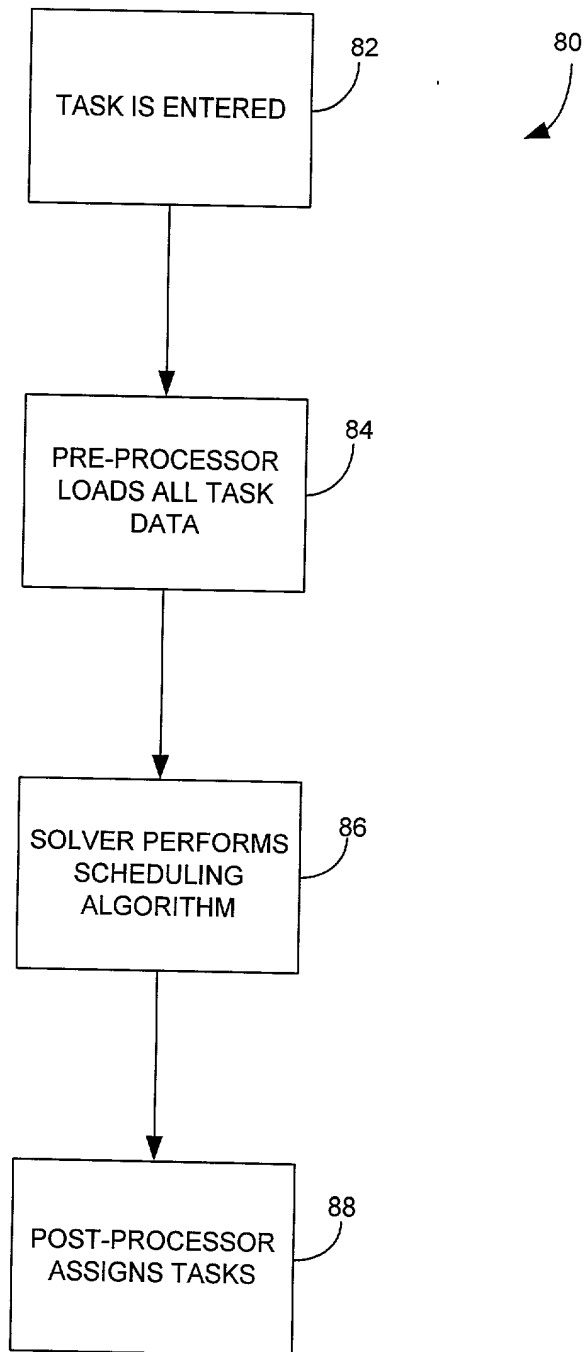


FIGURE 7(A)

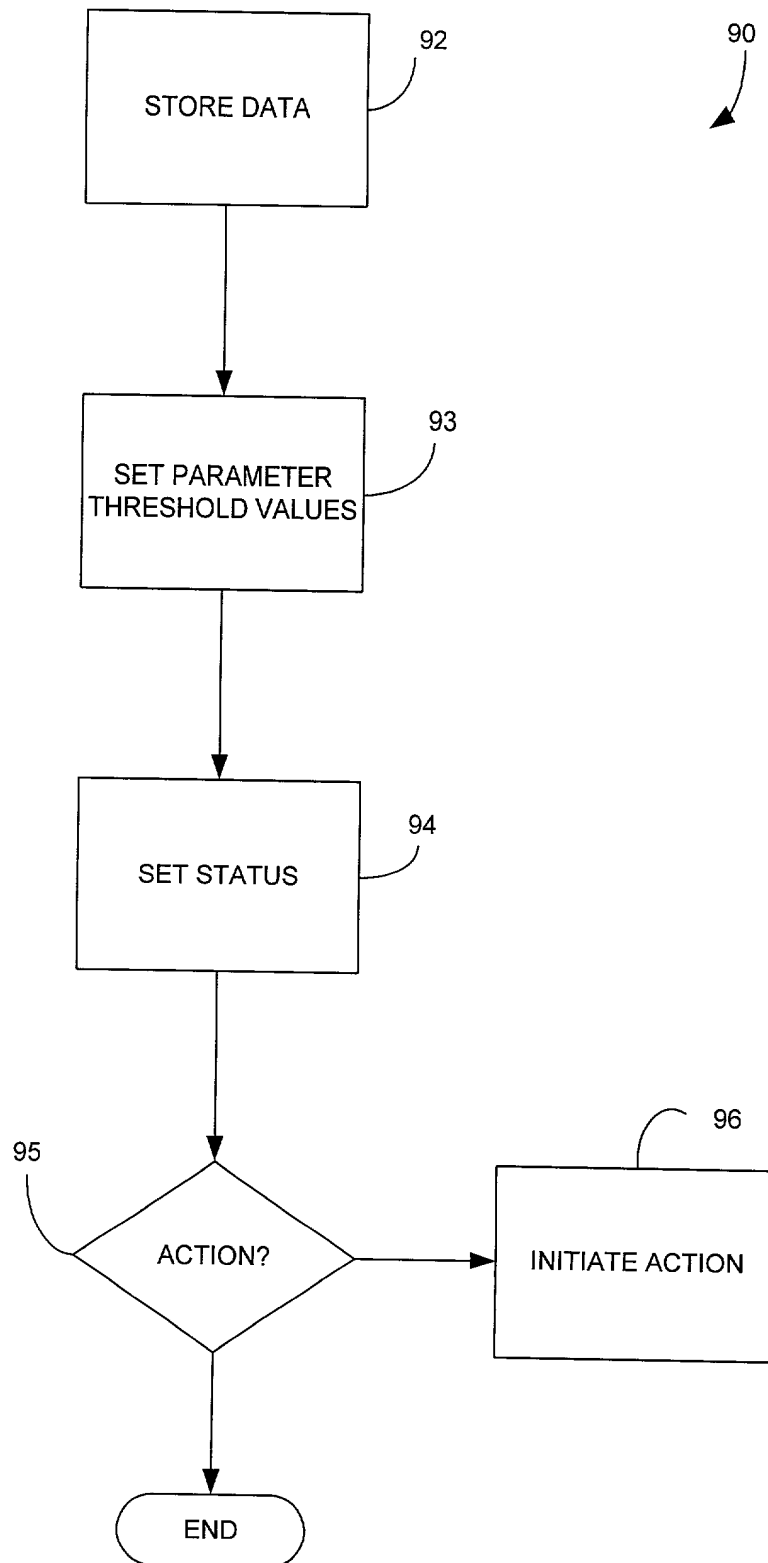


FIGURE 7(B)

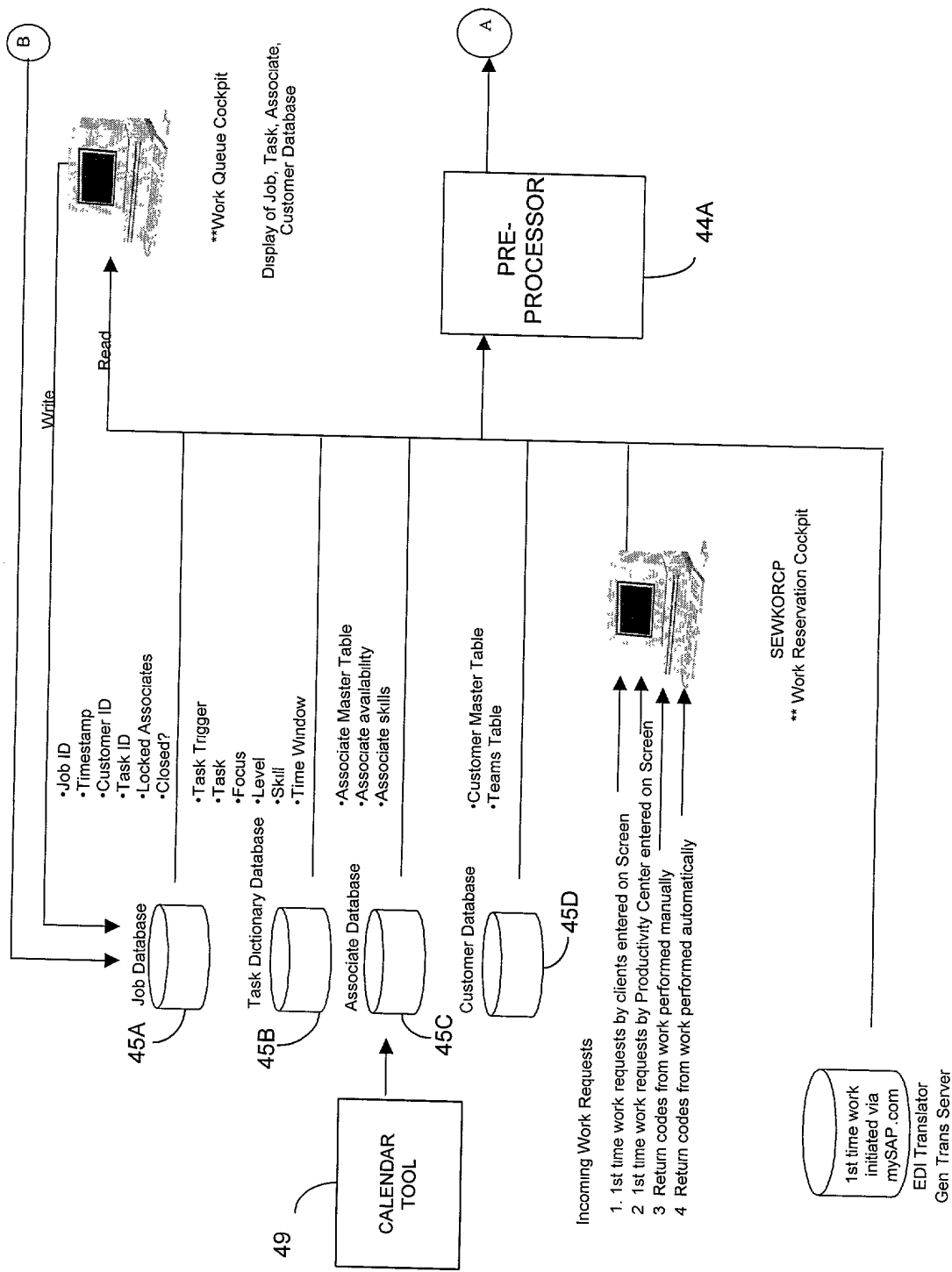


FIGURE 8(A)

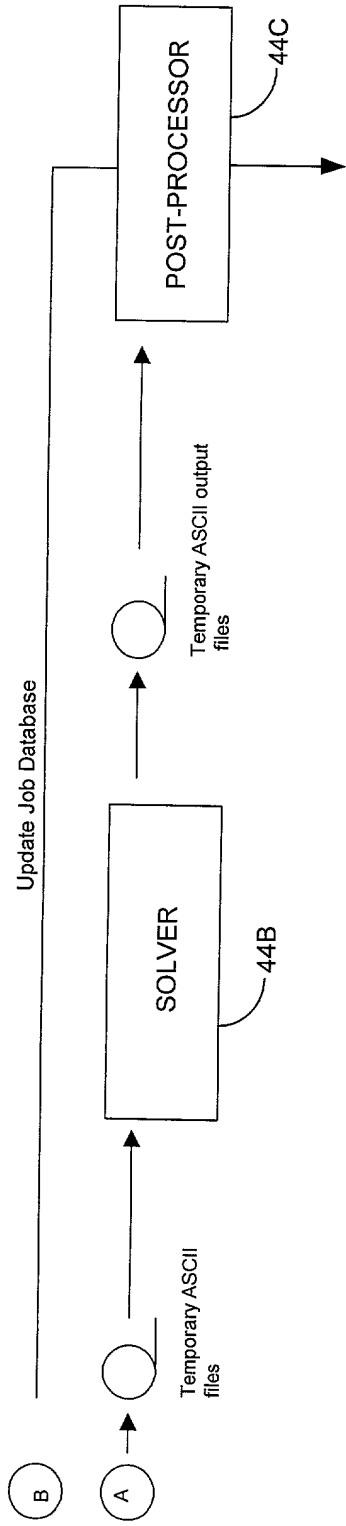


FIGURE 8(B)

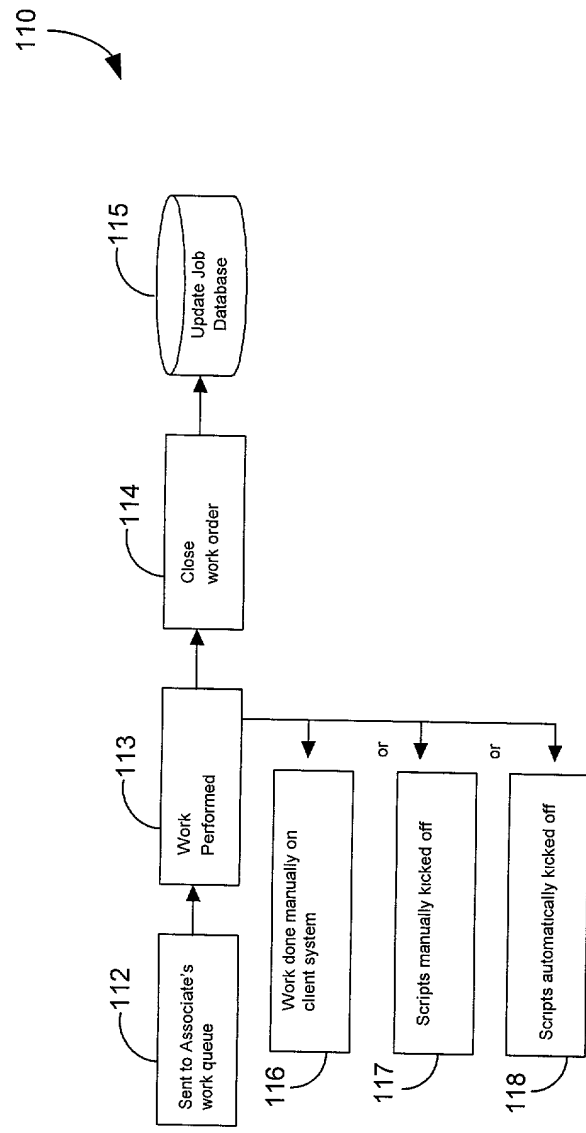


FIGURE 9

TASK		Find Task T05.02.01.042	
Service/Scope Classification		<input checked="" type="radio"/> T05 Operating system management <input type="radio"/> T05.02 OS Administration	
Task ID T05.02.01.042		<input checked="" type="radio"/> Remote (from SW/TI) <input type="radio"/> Client Site	
Task Description Copy disk DB backup to tape - Solaris		<input checked="" type="radio"/> Automatable <input type="radio"/> Not-automatable	
Deliverable O/S Backup Checklist		<input checked="" type="radio"/> Not limited to list: Format: 00:00 <input type="radio"/> For linked tasks	
Time Type		<input checked="" type="radio"/> Proactive (time trigger) <input type="radio"/> Reactive (event trigger)	
Priority 3 - Medium		<input type="radio"/> Previous Task <input type="radio"/> Succeeding Task	
Special Task Environment (usually null)		<input type="radio"/> Job Duration 2:00 <input type="radio"/> Associate Time on Job 0:05	
Environment Sun - Solaris		<input type="radio"/> Not limited to list: Format: 00:00 <input type="radio"/> For linked tasks	
Minimal Associate Attributes Needed for this Task		<input type="radio"/> Frequency <input type="radio"/> This task occurs 1 time(s) in a Month during Batch	
Focus Operating System		<input type="radio"/> Remarks	
Subject OS Solaris		<input type="radio"/> Predecessor to this task is T007.02.01.020/021/022/023 (backup of appropriate database to disk).	
Level 1) Senior Consultant			
Associate Skill Backup and Recovery - Sun - Solaris			
<input type="button" value="Edit Record"/>			

FIGURE 10

BO

Start Job	3/21/00 11:08:00 PM	Now
Complete only if leaving task unclosed		
Percent to Do		
Next Step		
Close Job		
Associate Time on Job	0:07	Not limited to list
Finish Date and Time	3/22/00 2:52:00 AM	Now
Incoming Remarks		
DEV cron job using brbackup via DB13 backup DB to disk		
Outgoing Exception Log		

FIGURE 12

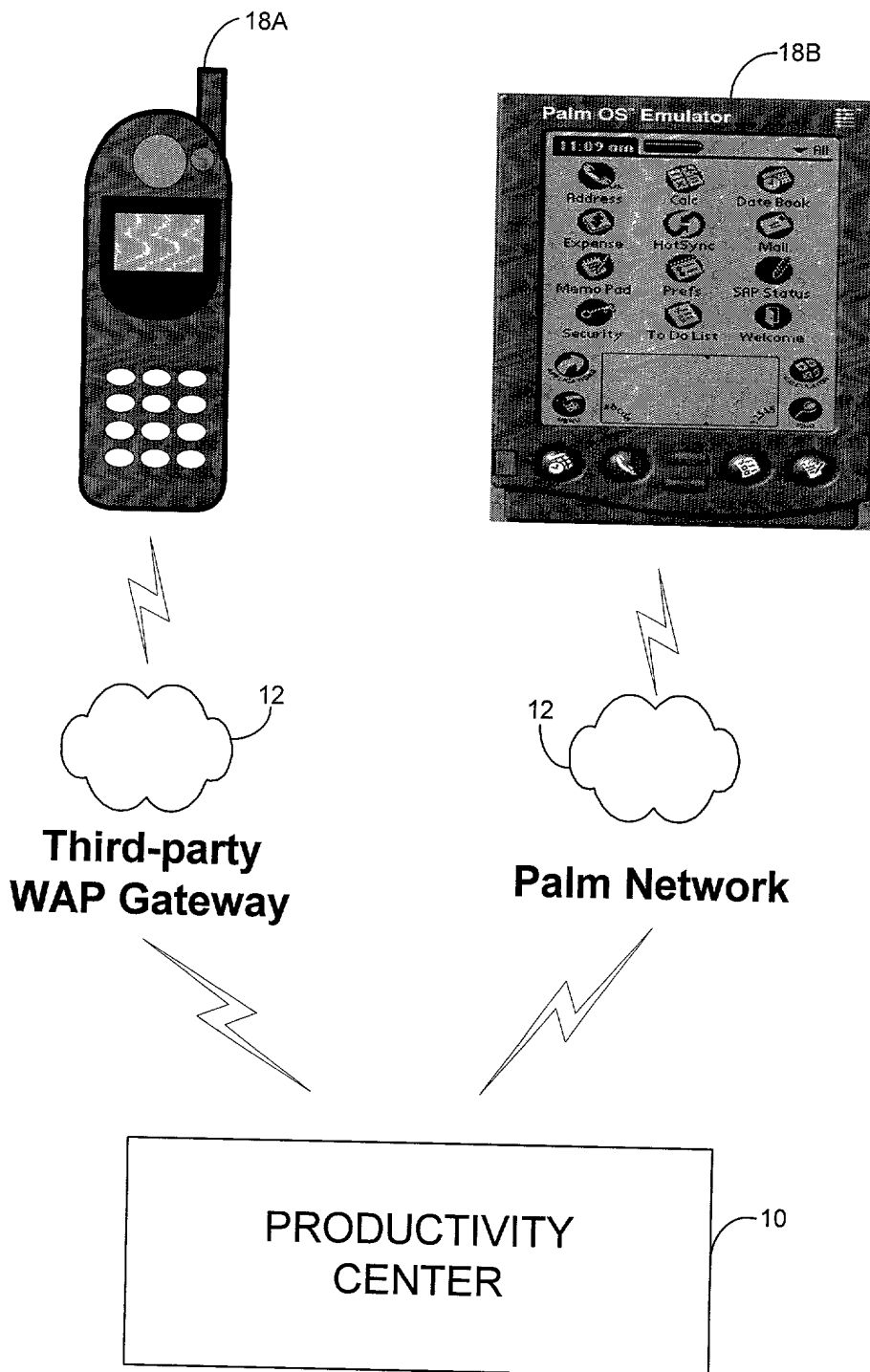


FIGURE 13

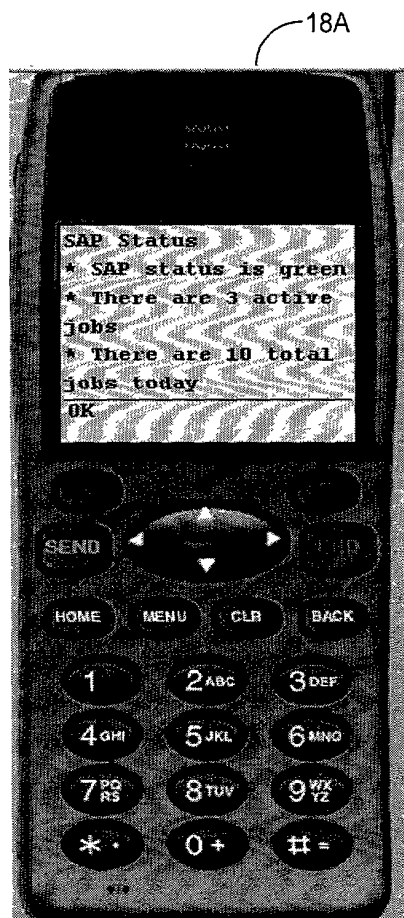


FIGURE 14

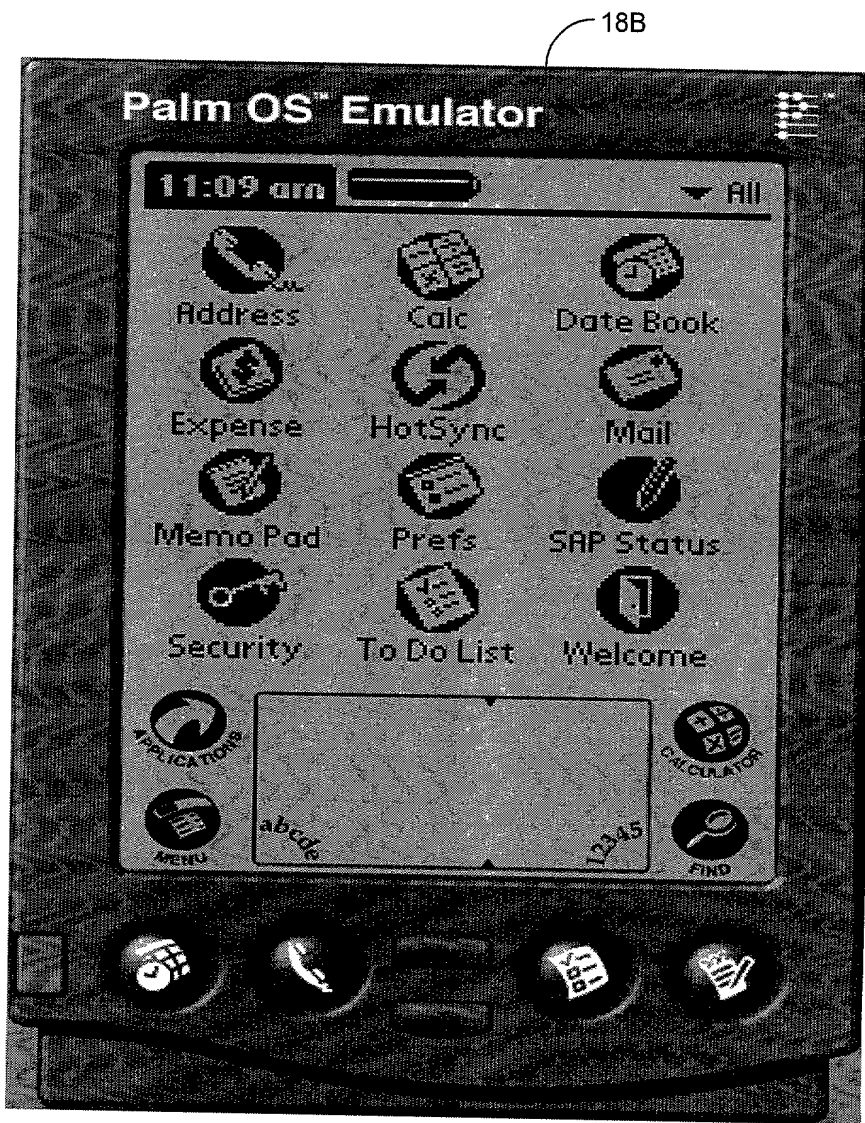


FIGURE 15

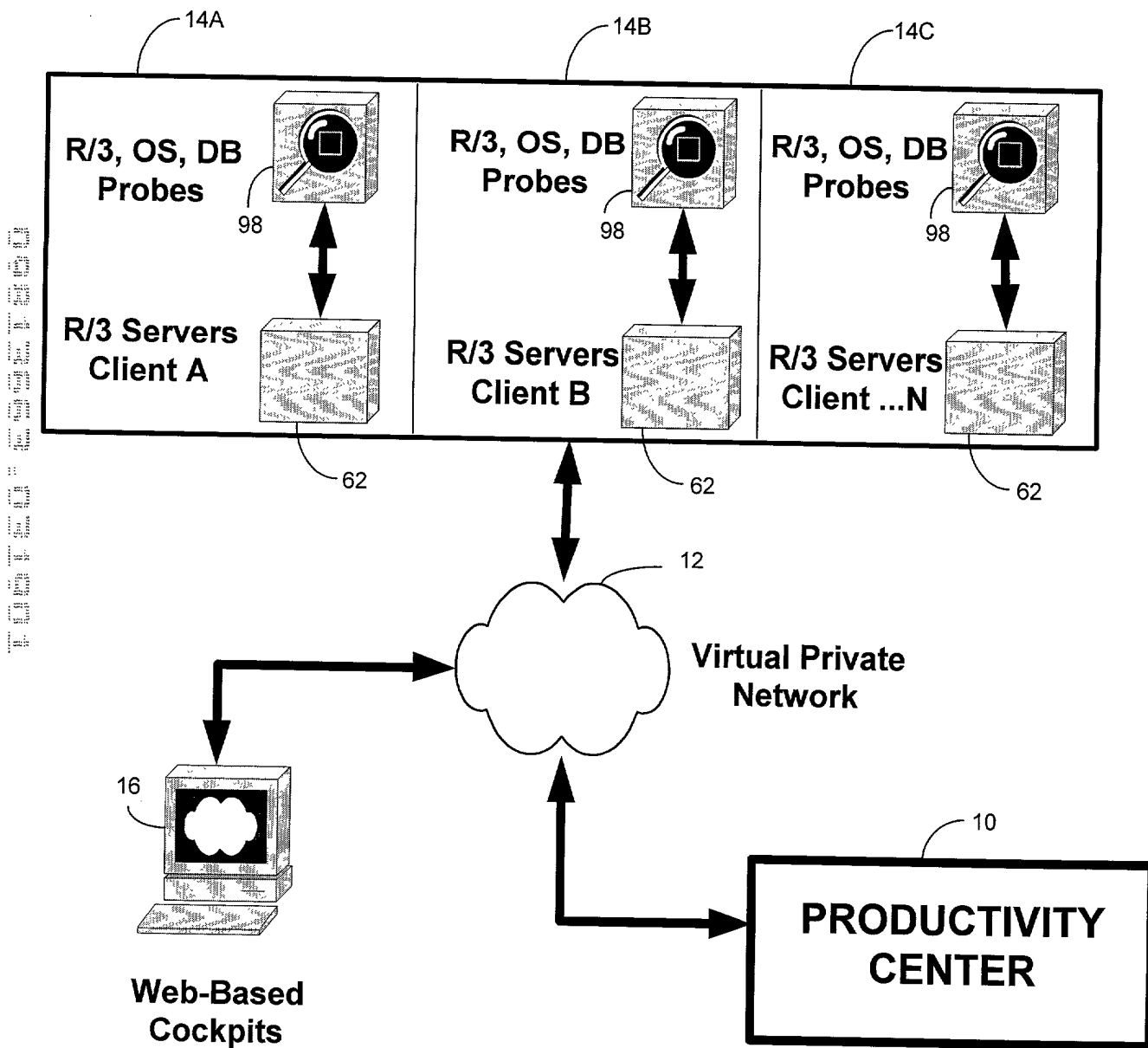


FIGURE 16

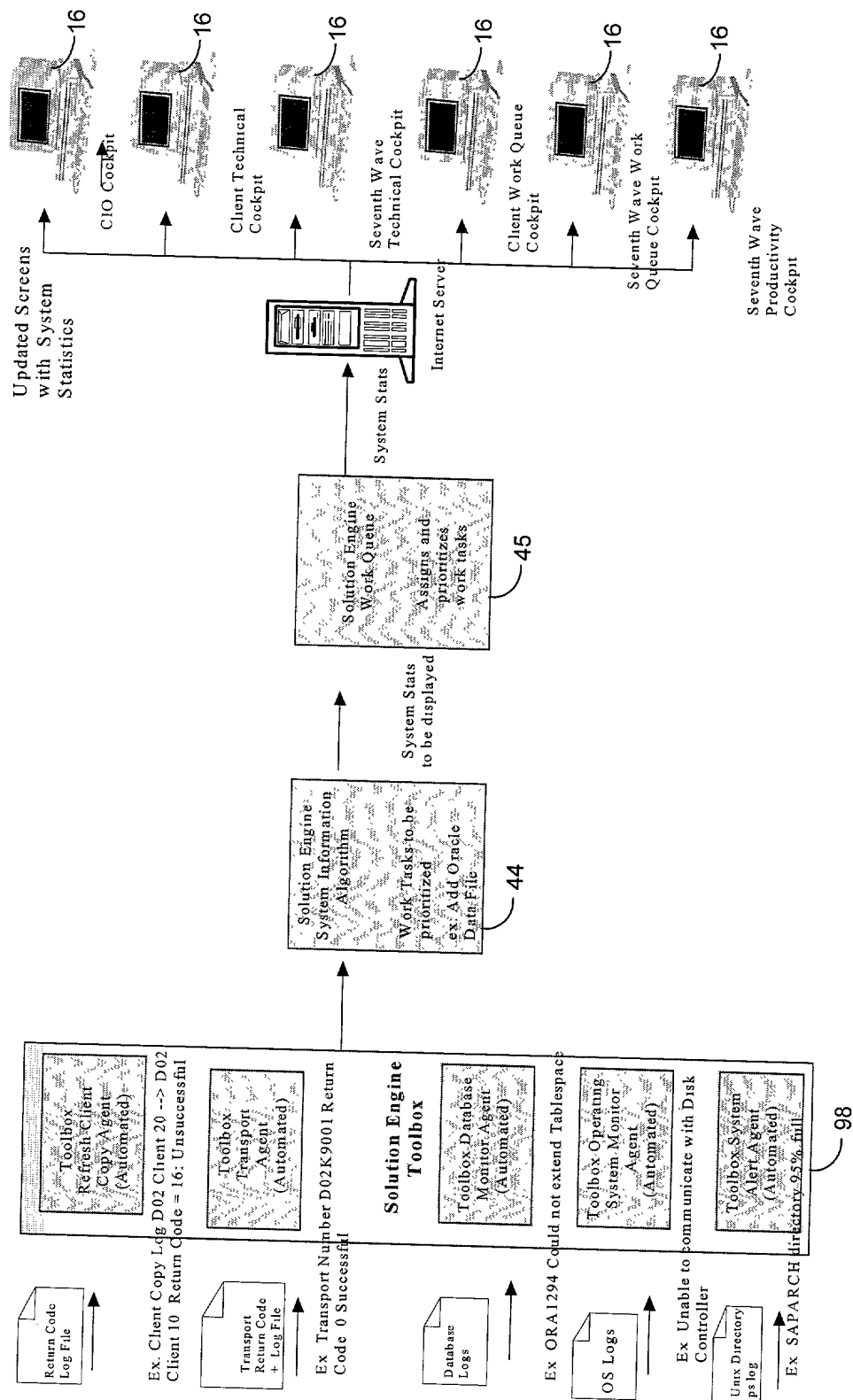


FIGURE 17

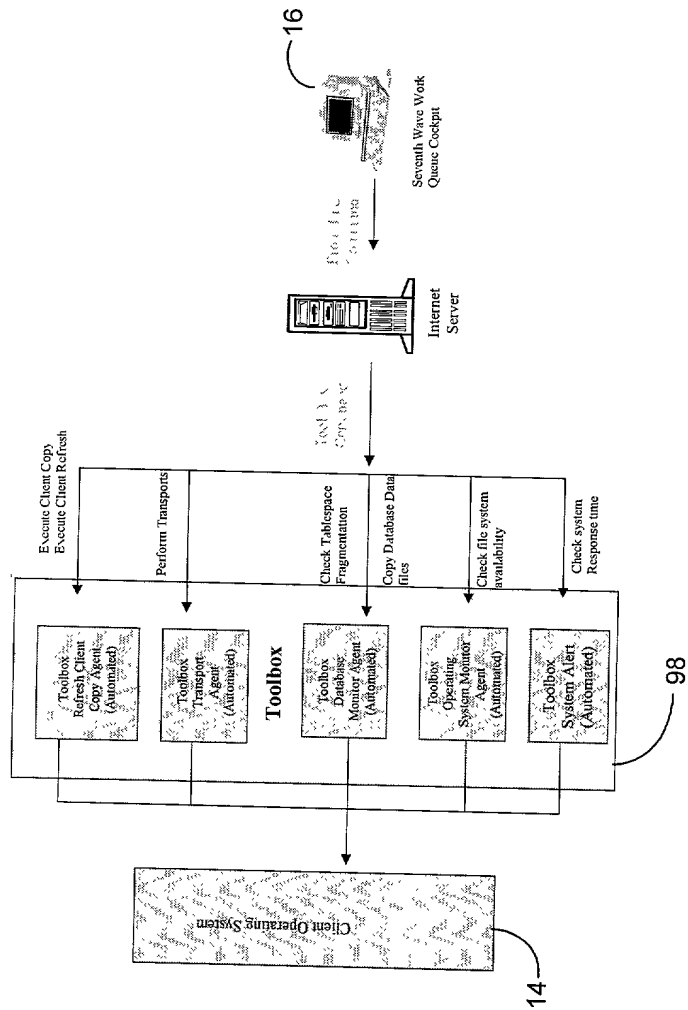


FIGURE 18

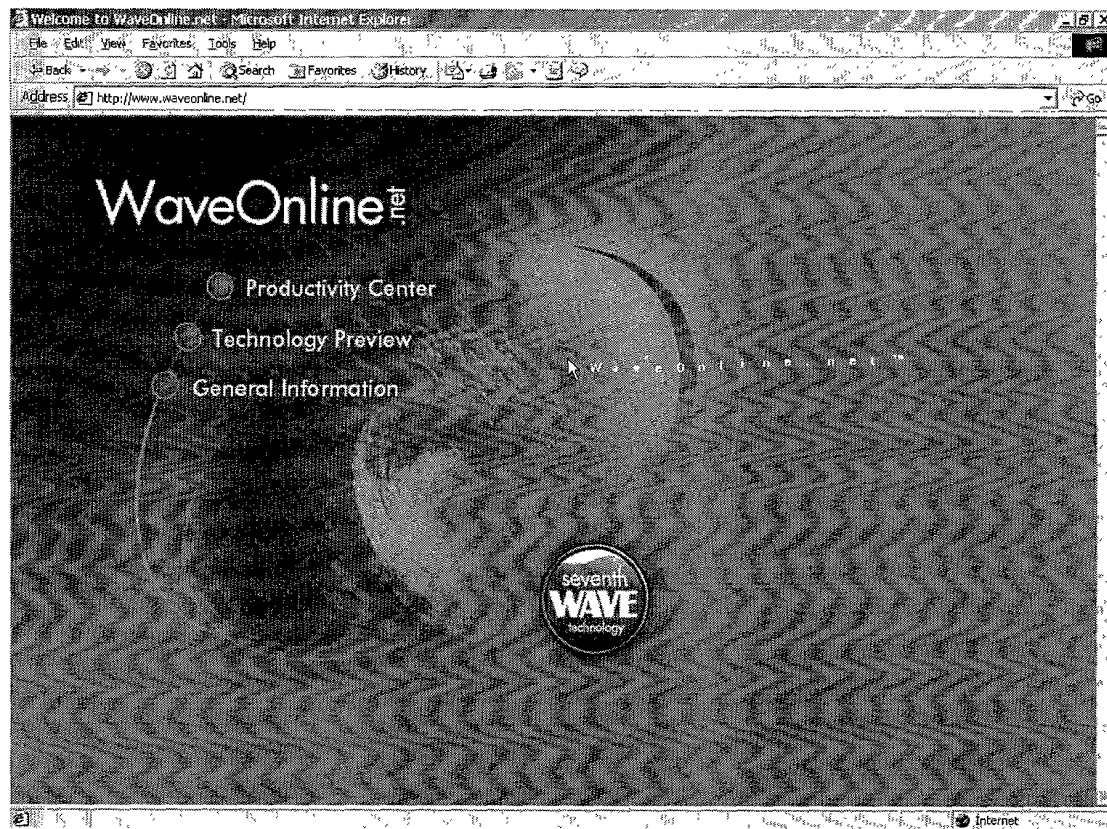


FIGURE 19

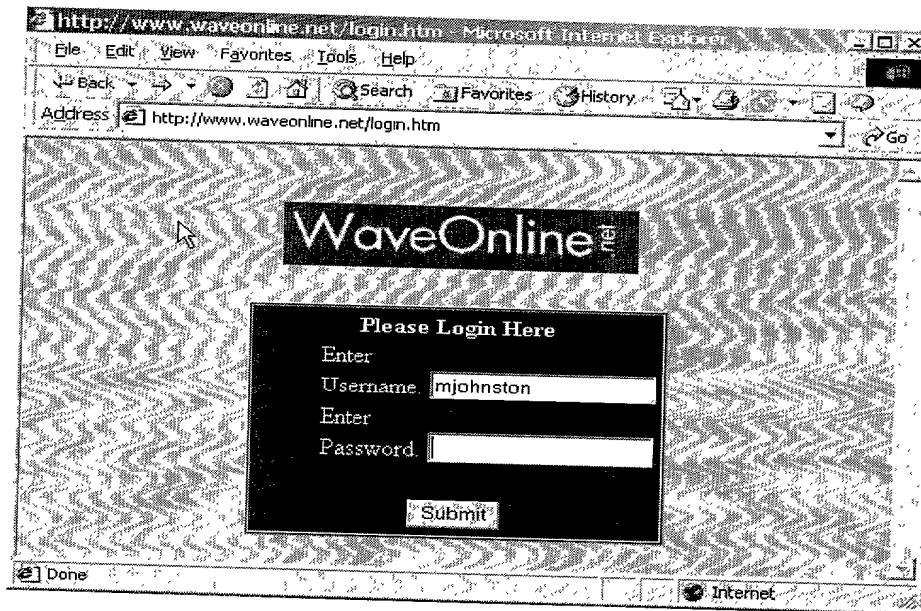


FIGURE 20

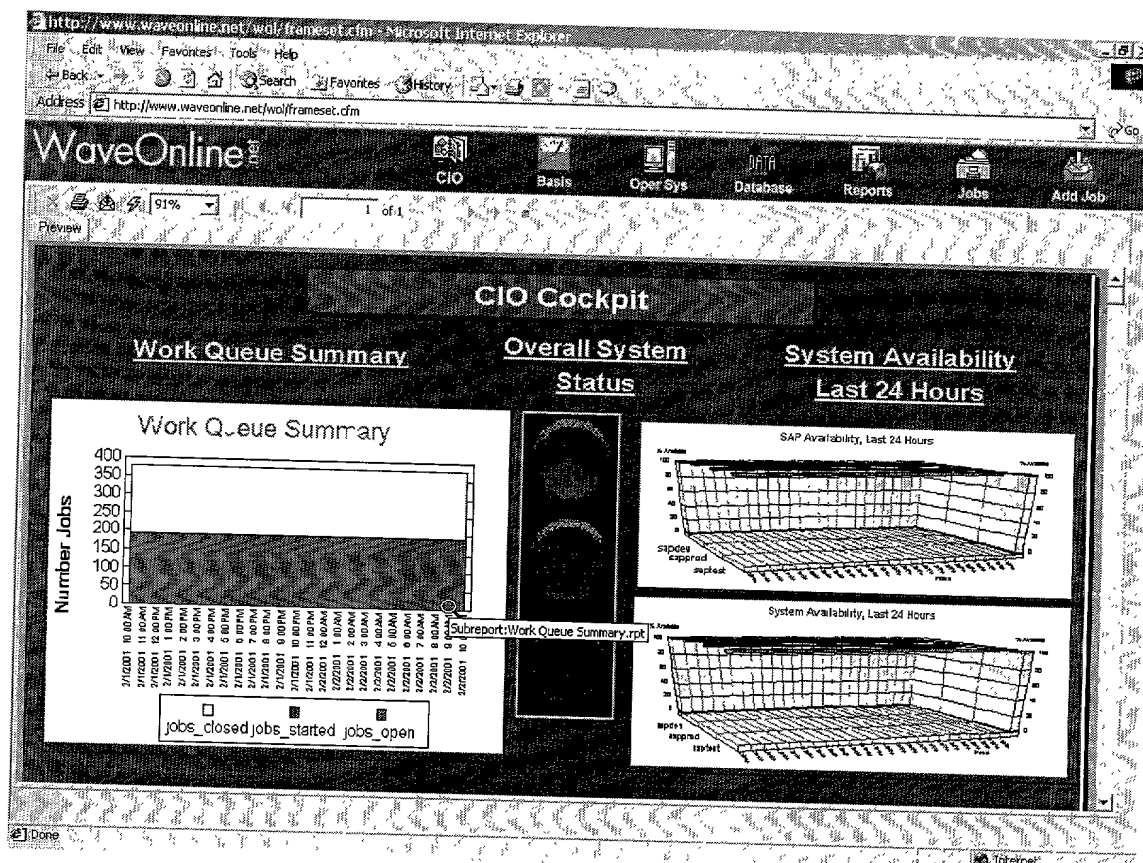


FIGURE 21

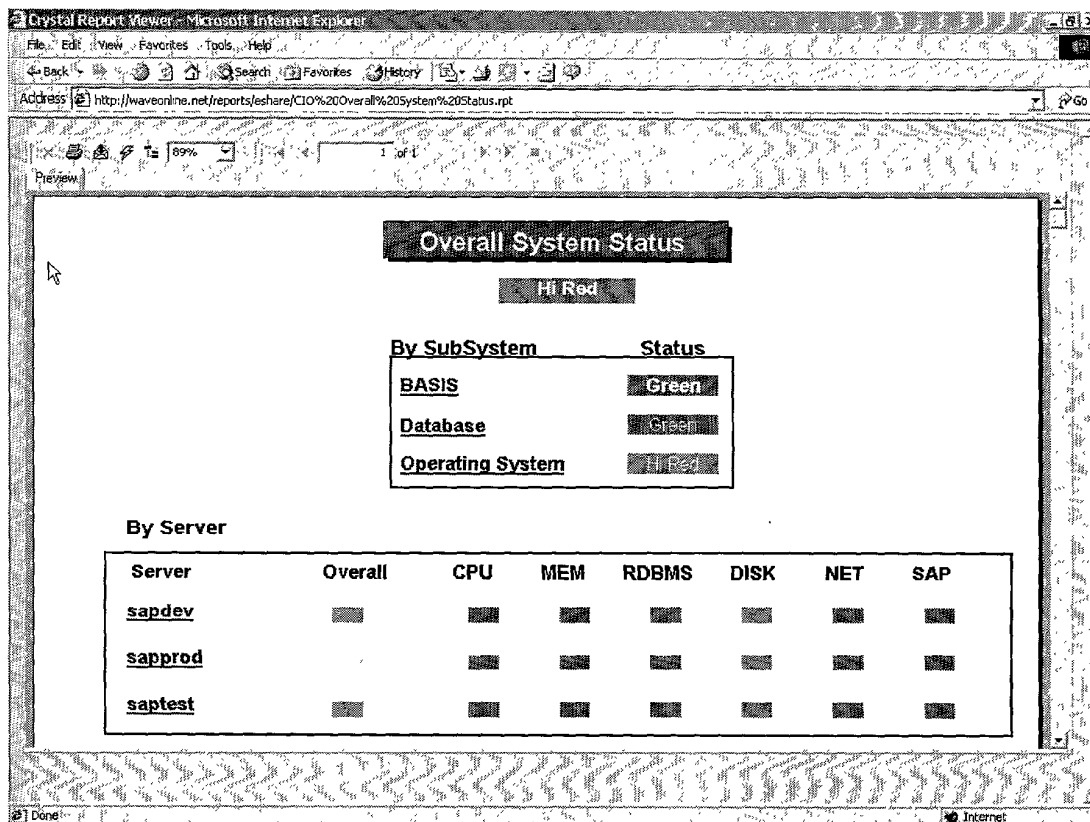


FIGURE 22

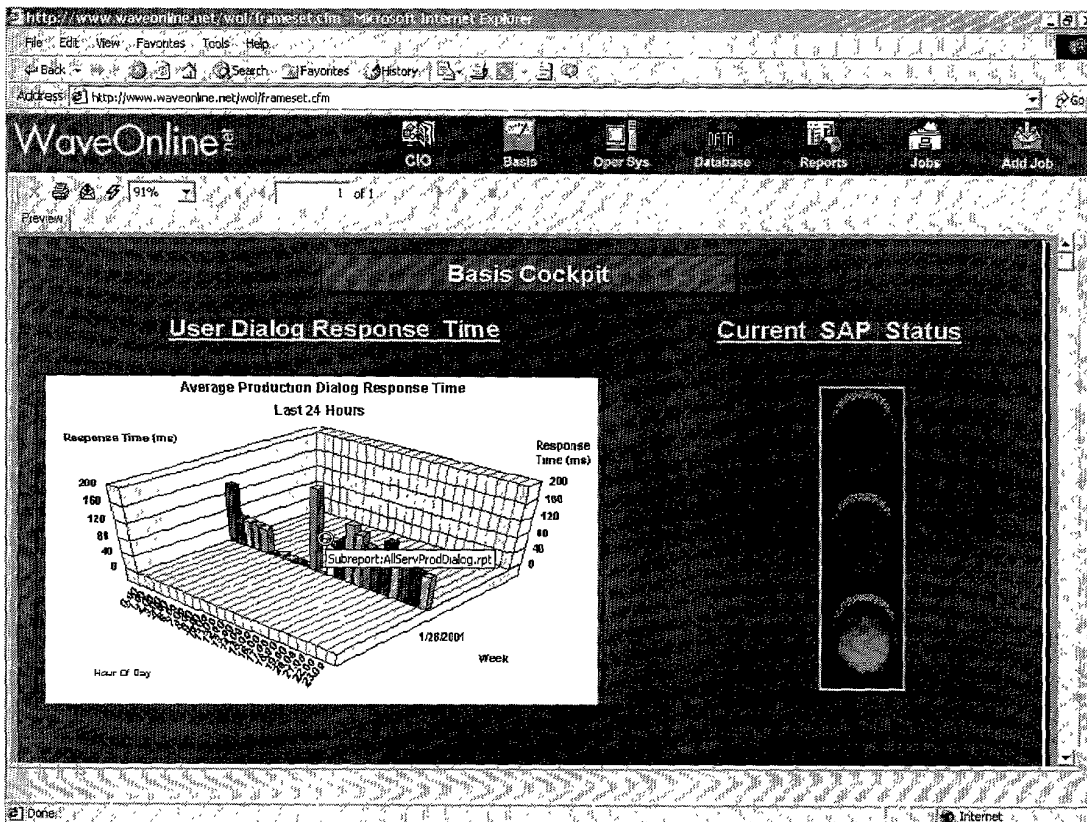


FIGURE 23

Crystal Report Viewer - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites History

Address http://waveonline.net/reports/eshare/SAP%20status.rpt Go

72% 1 of 1

Preview

Server Name	Status	Description of Parameter	Parameter Status
sapdev	Green	Parameters with status green	Green
saptest	Green	Parameters with status green	Green
sapprod	Green	Parameters with status green	Green

Done Internet

FIGURE 24

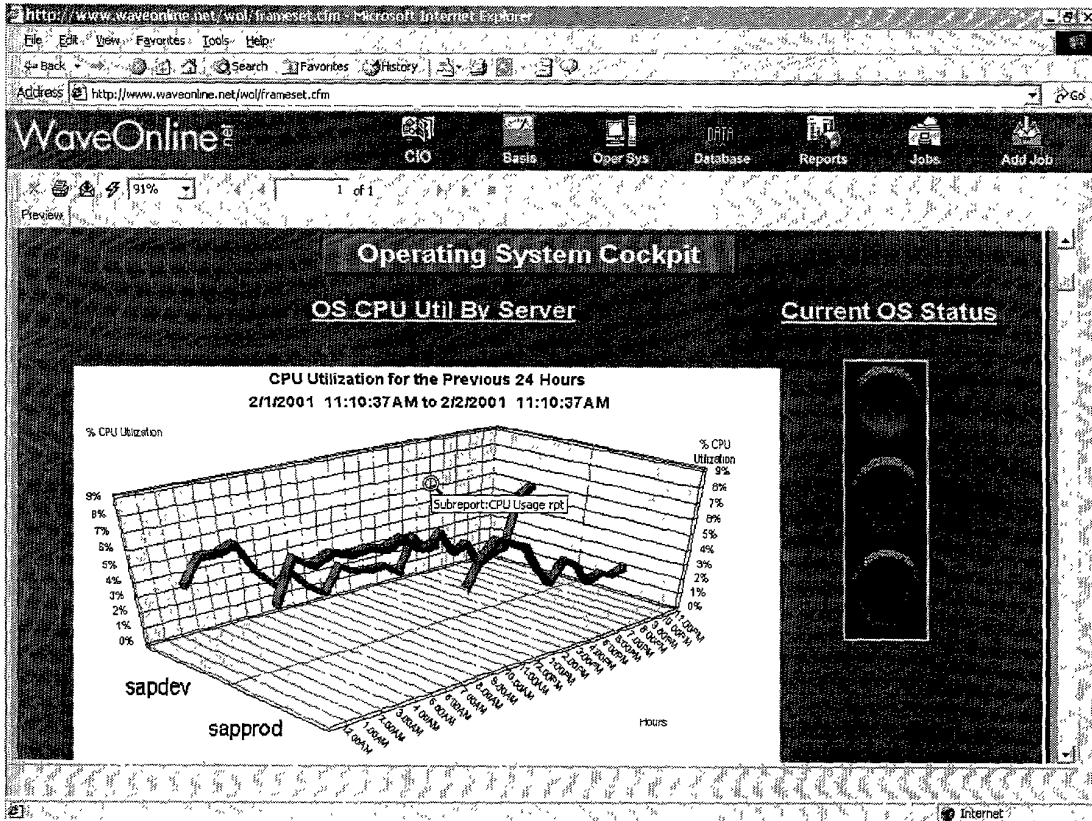


FIGURE 25

Crystal Report Viewer - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Search Favorites History

Address http://waveonline.net/reports/eshare/server%20status.rpt Go

75% 1 of 1+

Preview

Current Operating System Status

Server Name	Status	Description of Parameter	Parameter Status
<u>sapdev</u>	Lo Yellow	<u>oracle DV1 sapdata5_Disk</u>	Lo Yellow
		Parameters with status green	Green
<u>saptest</u>	HI Red	<u>sapcd_Disk Space Used Pe</u>	HI Red
		<u>oracle_PR1_Disk Space Use</u>	Lo Yellow
		Parameters with status green	Green
<u>sapprod</u>	Lo Yellow	<u>c0t6d0_Ave disk wait</u>	HI Red
		<u>Idle CPU %</u>	HI Yellow
		<u>usr_Disk Space Used Perce</u>	Lo Yellow
		<u>tmp_Disk Space Used Perc</u>	Lo Yellow
		<u>oracle_PR1_Disk Space Use</u>	Lo Yellow

Done Internet

FIGURE 26

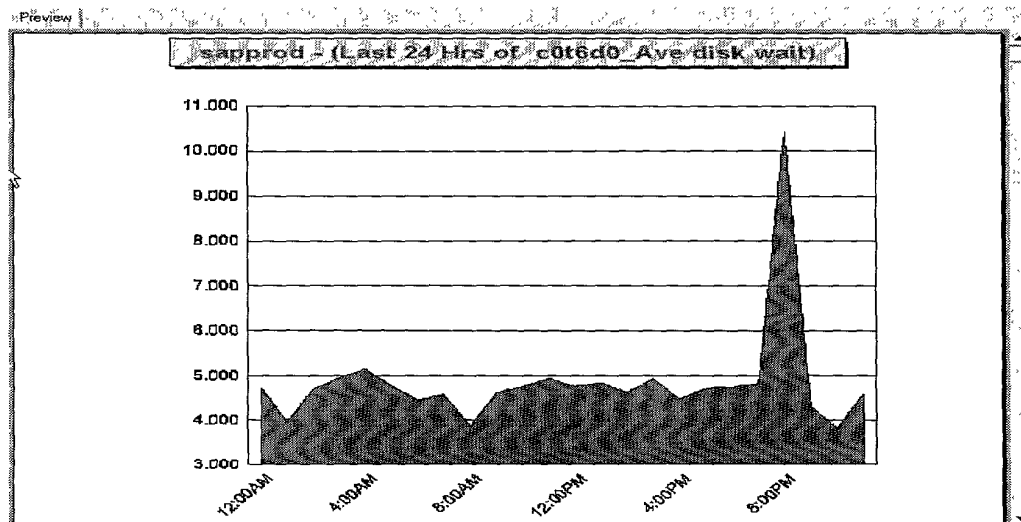


FIGURE 27

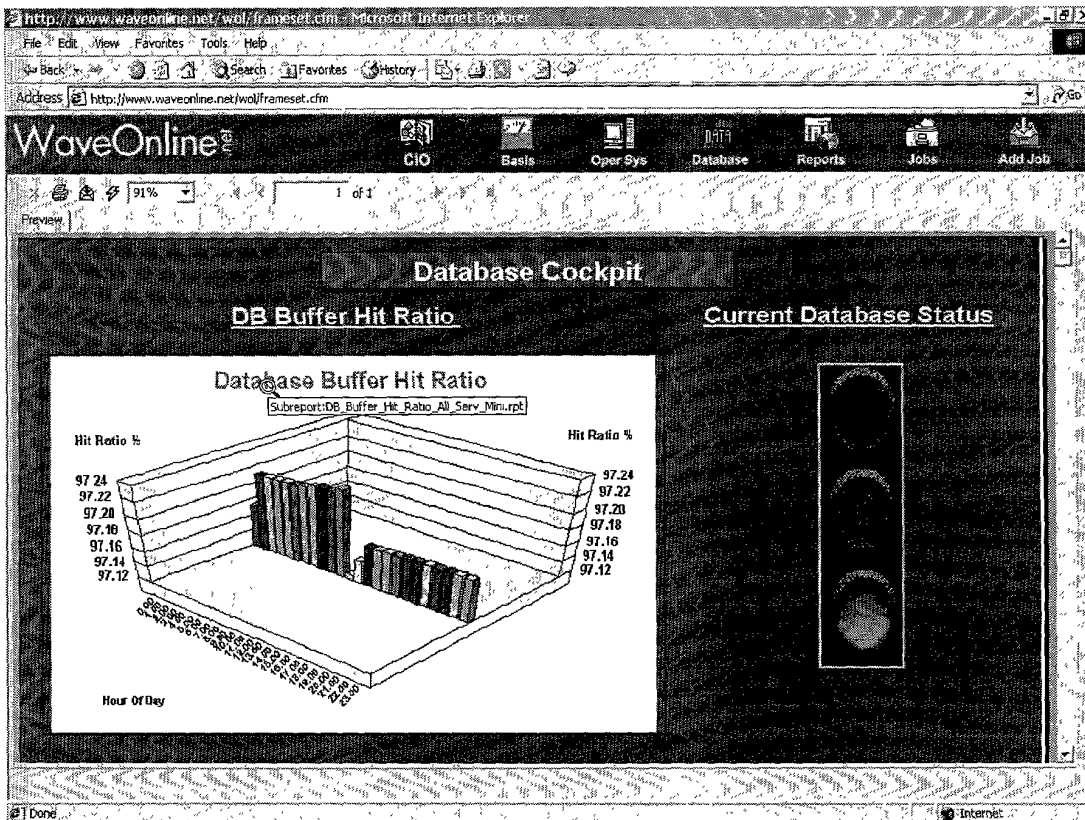


FIGURE 28

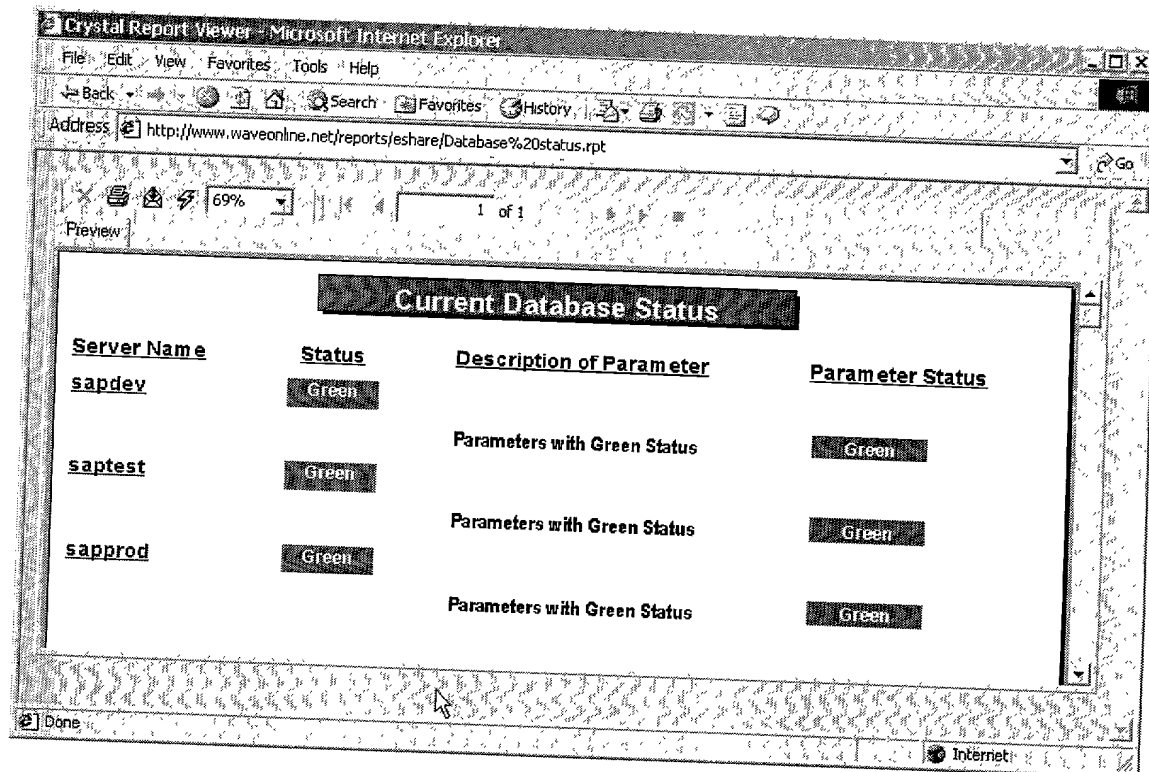


FIGURE 29

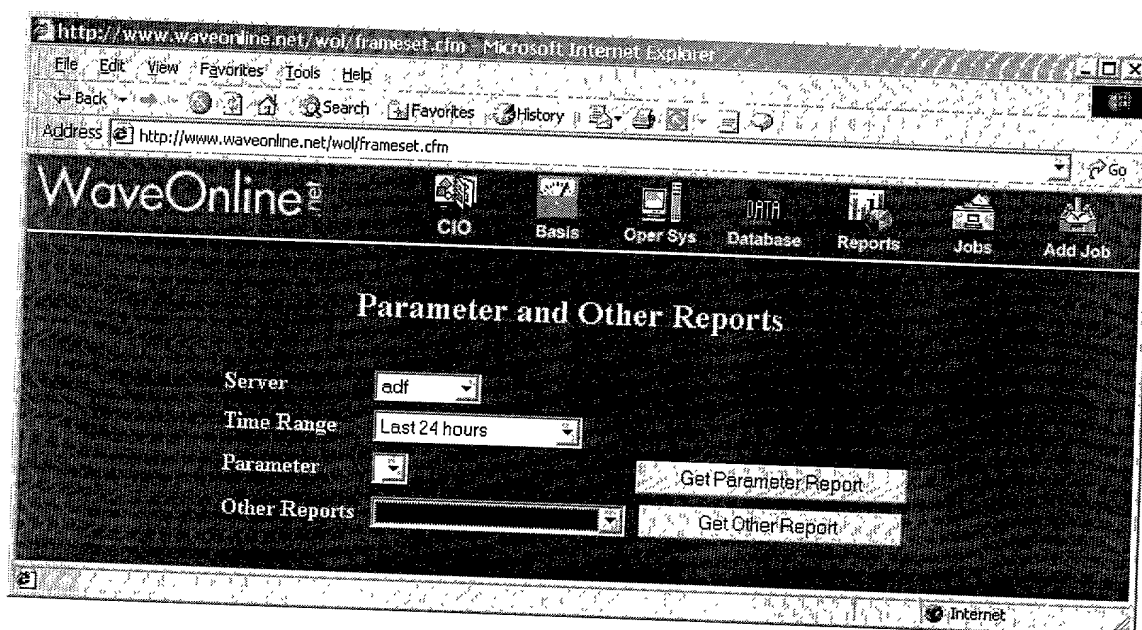


FIGURE 30

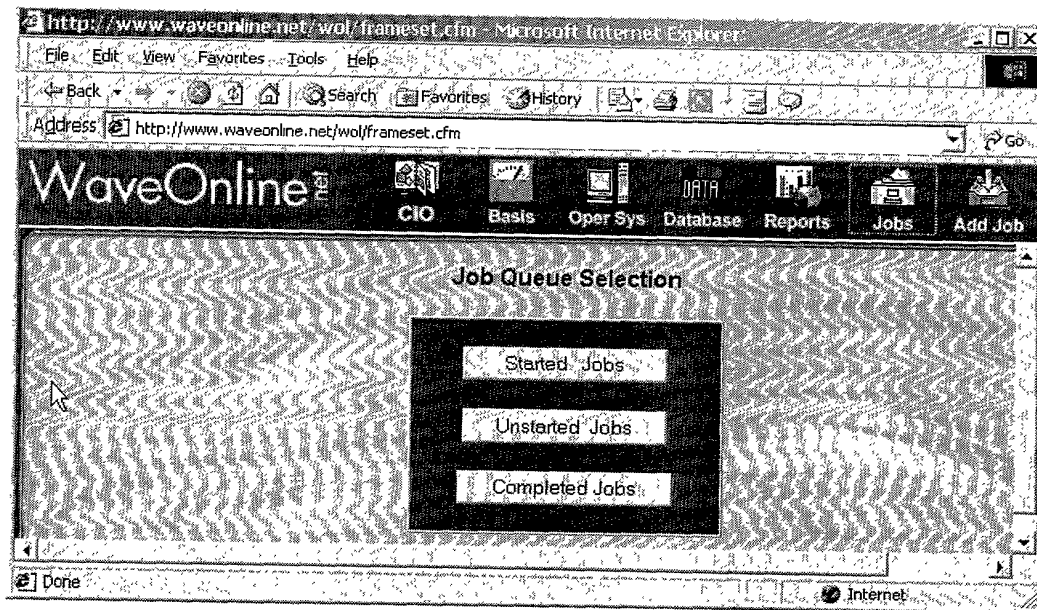


FIGURE 31

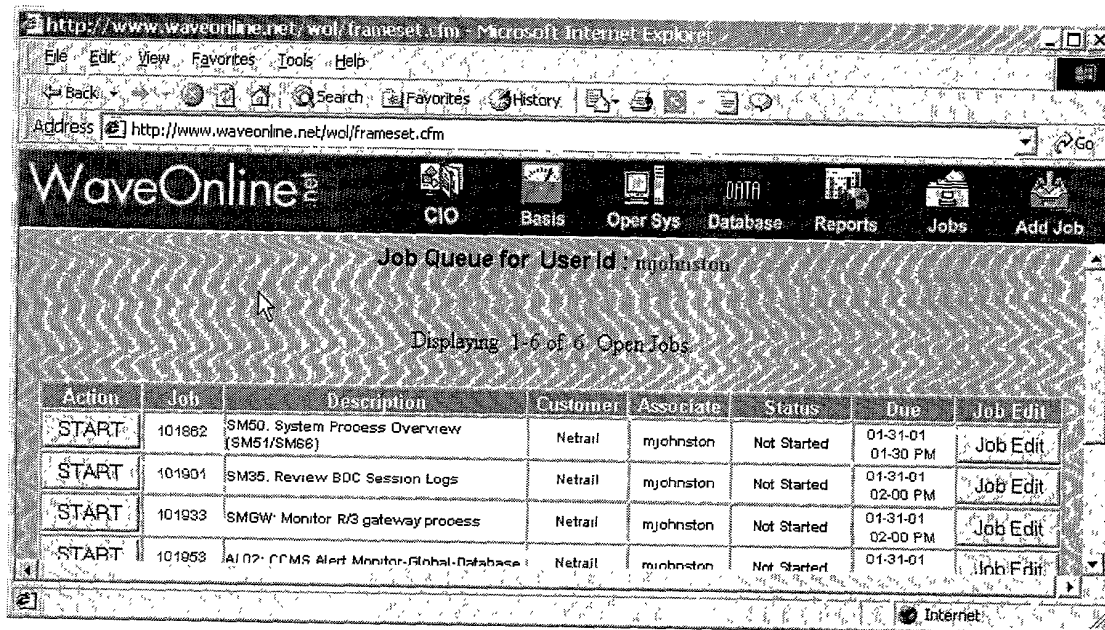


FIGURE 32

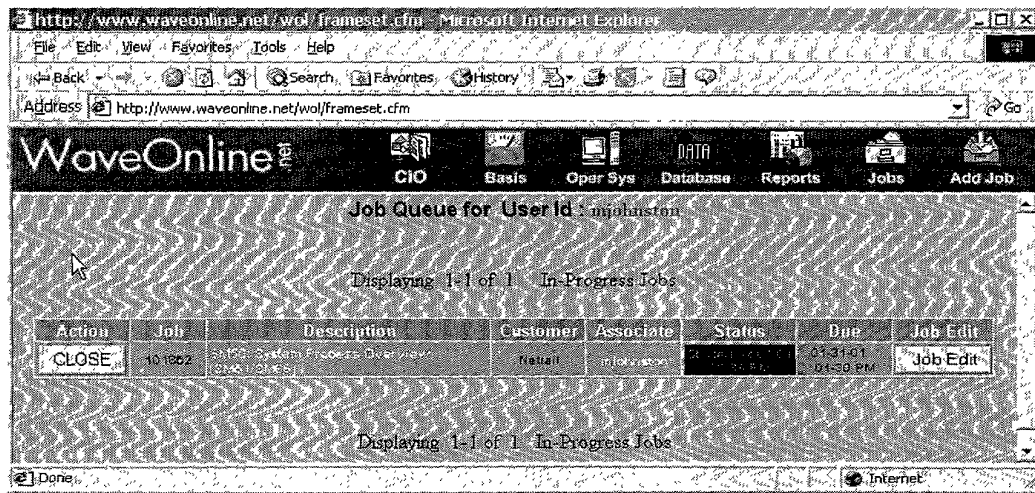


FIGURE 33

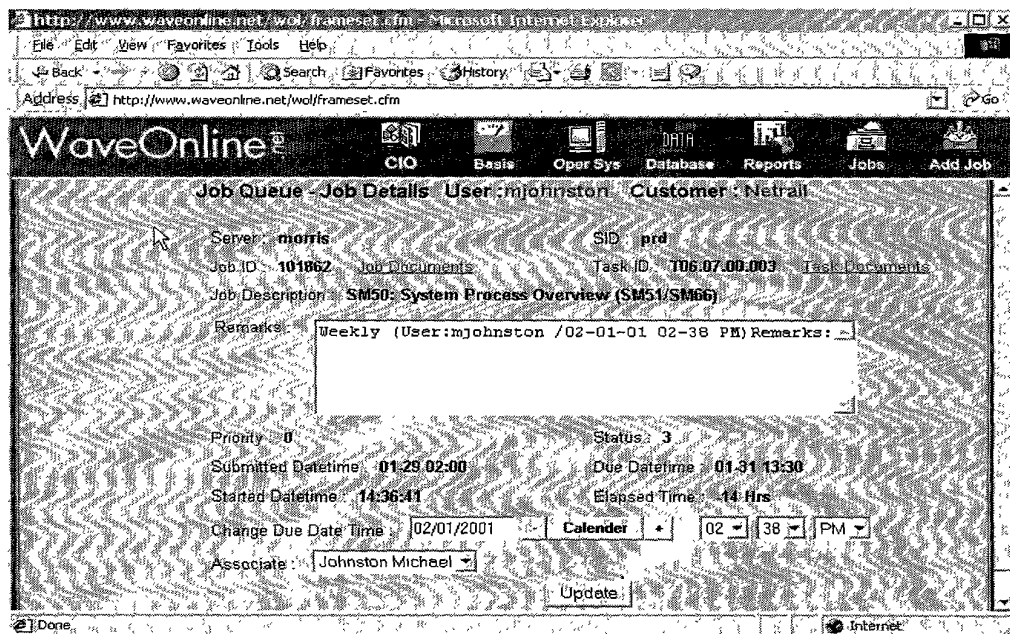


FIGURE 34

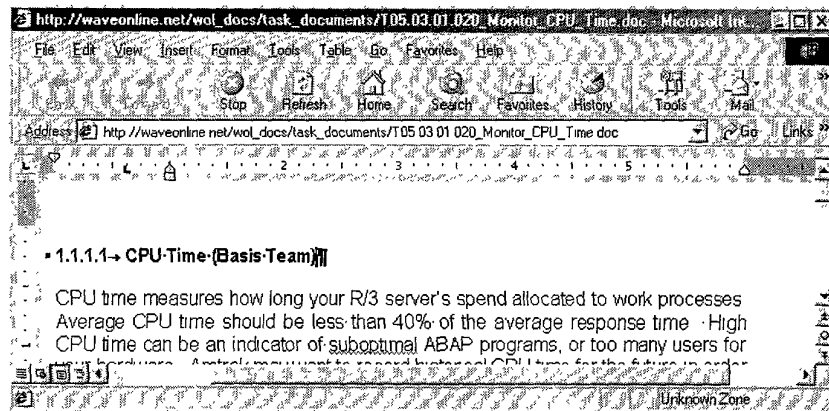


FIGURE 35

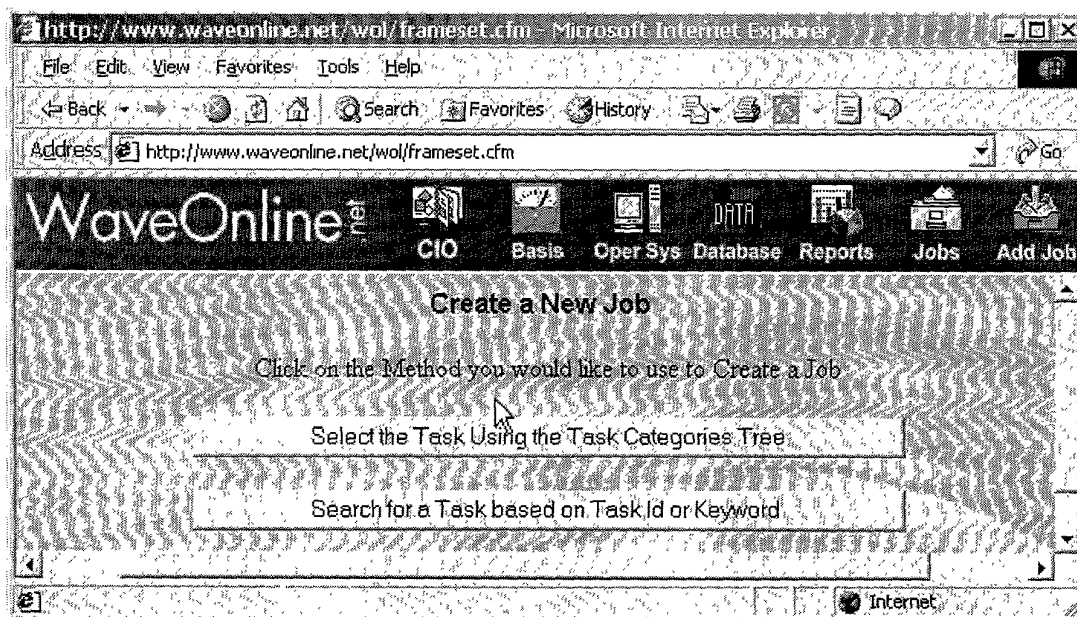


FIGURE 36

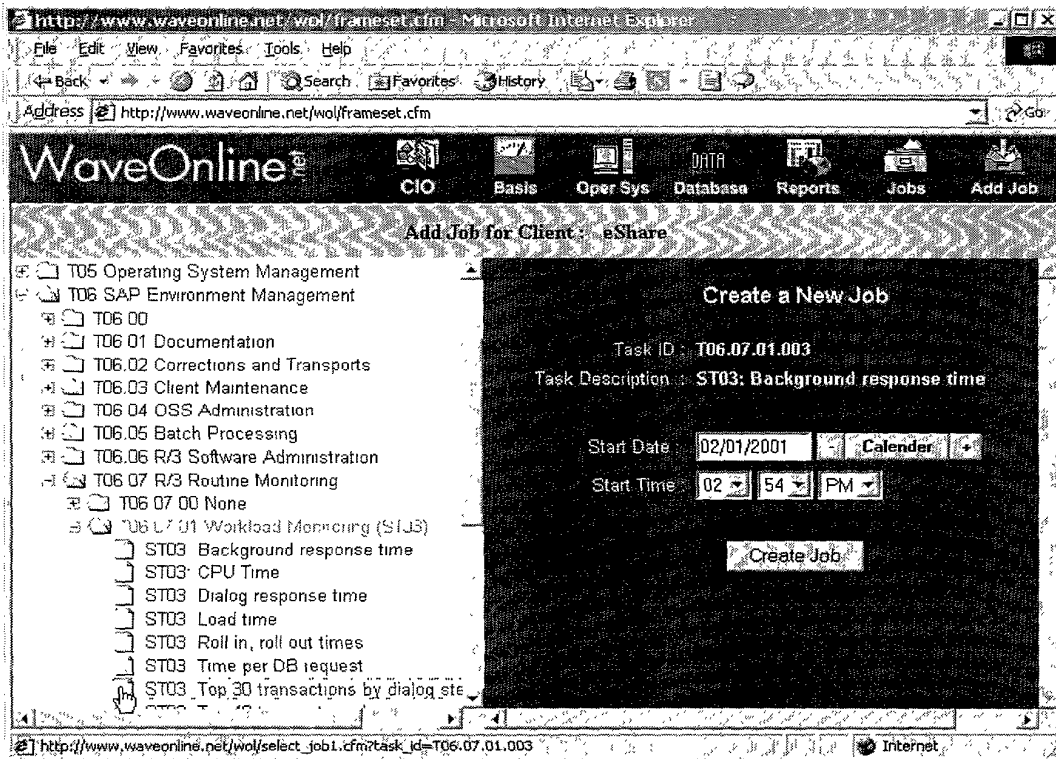


FIGURE 37

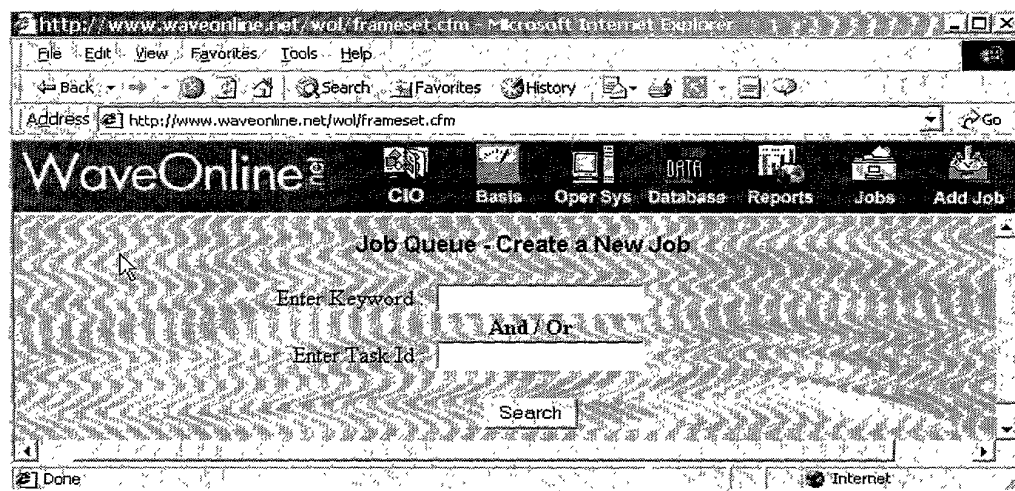


FIGURE 38